

# MADE IN AMERICA PHILLY 2017

## ADA INFO PAGE

Updated 4.26.17

### WEBSITE / INFORMATION

#### **Public Transportation/Parking:**

Philadelphia's excellent transit system is the best way to get around town. [SEPTA](#) is the most comprehensive bus/subway/commuter-rail system in the United States. SEPTA's vast network of bus, subway, and trolley commuter services will get you anywhere you need to go or at least very close. Find and map your route at [www.septa.org](http://www.septa.org).

#### **Entrances:**

There is an ADA/Accessible Entrance at the Main Gates on Benjamin Franklin Parkway at North 20<sup>th</sup> Street.

#### **Guest Services:**

THERE ARE THREE (3) INFORMATION BOOTHS LOCATED ON THE SITE AND WILL BE EASILY IDENTIFIED WITH SIGNAGE. THE INFO BOOTH CLOSEST TO THE MAIN GATES WILL BE EQUIPPED WITH HIGHLY ADVANCED ASSISTIVE LISTENING DEVICES. QUALIFIED AMERICAN SIGN LANGUAGE INTERPRETERS (ASL) WILL ALSO BE LOCATED AT THIS BOOTH. THE INFO BOOTHS ARE STAFFED BY TRAINED CUSTOMER SERVICE PERSONNEL.

#### **Restrooms:**

ACCESSIBLE PORTABLE RESTROOMS ARE LOCATED WHEREVER PORTABLE RESTROOMS ARE PROVIDED.

#### **Assistive Listening System:**

MIA is providing the most advanced assistive listening system (ALS) for use during the festival. Headsets and receivers are available at no charge at the info booth closest to the ADA/Accessible Entrance at the main gates.

#### **Concession Stands:**

Every concession stand and bar is accessible to patrons with disabilities. If assistance is required at any of the food service areas (e.g., FOOD TRUCKS), please alert the concession worker or an Event Staff Worker.

**Emergencies:**

MIA personnel have been trained in proper emergency preparedness regarding our guests with disabilities.

**Service Animals:**

Animals are not allowed at the festival. However, an exception is made for service animals.

**Interpreting Services:**

QUALIFIED ASL INTERPRETERS WILL BE LOCATED AT THE MAIN ENTRANCE INFO BOOTH. PATRONS REQUIRING INTERPRETING SERVICES DURING THE FESTIVAL SHOULD CONTACT [ada@madeinamericafest.com](mailto:ada@madeinamericafest.com) ONE (1) WEEK BEFORE THE FESTIVAL

**Wheelchair & Companion Seating**

MIA provides wheelchair and companion seating with comparable lines of sight at the various stages. Be advised that MIA personnel reserve the right to take appropriate legal action against individuals who fraudulently obtain wheelchair & companion seats or who attempts to access designated wheelchair & companion seating areas.

Because of potential limited seating availability at our designated wheelchair and companion seating areas, MIA reserves the right to limit one (1) companion to sit adjacent to the guest using a wheelchair.

**Comments, Questions, Suggestions:**

Meeting the needs of our guests with disabilities at MIA is a never---ending commitment. In our quest to continually improve accessibility, we ask that you contact us with your comments, questions and/or suggestions:

EMAIL: [ada@madeinamericafest.com](mailto:ada@madeinamericafest.com)